



Foulger-Pratt Accelerates Closeout With Pype

Foulger-Pratt finds obtaining retention monies a smoother and faster process with the help of Pype Closeout.

PROBLEM

Project closeout is a painstaking process that involves reaching out to dozens of subcontractors and making sure they submit all project-specific closeout submittals. Subcontractors typically move on to other projects as the job nears closeout, and ensuring their compliance can be a long, drawn-out process. Foulger-Pratt recognized that it was critical for owners, contractors, and property managers to ensure all the asset data from the build process gets managed properly. Their existing process included binders, USB drives, CDs, and links to cloud files. Most of the closeout data was fragmented. As a builder, they needed access to all this data in a digital, searchable format with a centralized location that was available across various devices.

SOLUTION

After evaluating Pype Closeout and eBinder, the team was excited to recognize several key benefits:

- The Pype Closeout solution was very simple to use and implement
- Automated follow up with subcontractors took burden of PMs and freed up valuable man-hours
- Pype eBinder helped compile hyperlinked and searchable turnover packages
- Owners had access to eBinder and released retention monies right away



“Project closeout is a painful process but Pype acted as a virtual project engineer on our jobsite. We used to spend days and weeks during the closeout process compiling documents and with Pype we spend less than an hour a day. Our client was happy to see a professional turnover package (eBinder) which helped us with early retention release.”

Darlene Opoku, Project Admin/Engineer, Foulger - Pratt

The Foulger-Pratt team identified the following pain points that they wanted to try and alleviate:

- Collecting and tracking the status of hundreds of closeout submittals was monopolizing man-hours that were needed on new projects
- Compiling comprehensive turnover packages was very time-consuming
- Retention release dragged out due to subcontractor delays or missing documentation



Closeout duration reduced from 6 months down to 2 months

Increased Owner and Facility Manager satisfaction and experience