HITT Contracting Reaps Ongoing Benefits with Pype Closeout

Easy-to-follow setup and workflows provide valuable man-hour savings on project after project

Challenge

Project teams experience increased stress as substantial completion dates approach and as necessary tasks to release their retention monies pile up. Switching gears between each task, chasing specialty contractors, and the crush of compiling closeout documents stretch project teams and individual project members thin. "Although we were turning the closeout documents over in time contractually, we were always cutting it close," explained HITT Project Manager Chris Jewell. "It was an antiquated way of tracking things and following up with the subcontractors." Jewell and his team needed an innovative solution to overhaul their closeout workflow.

Solution

The team at HITT decided to pilot Pype's Closeout platform, which automates the tedious closeout documentation collection process for project teams and gives them access to powerful dashboards that easily let them monitor specialty contractor progress and overall project completion status. Additionally, as HITT uses Procore as their project management platform nationwide, whatever solution they found also had to fit in with their Procore processes. As it turned out, "we found out about Pype through Procore," Jewell said. "[Pype's software] integrates with the Procore platform, so we can export our submittal logs and RFIs directly into Pype, and that gets uploaded into our Closeout dashboard."

"HITT implements the best technology to give us the cutting edge, and Pype's intuitive dashboard layers seamlessly with Procore's coordinate solution."
Chris Jewell
Project Manager

New Technology Supercharges Existing Process

Chris Jewell, and Assistant Project Manager (APM) Eddie Rossell, finished a successful implementation of Pype Closeout and in under three weeks their data center project sat at 95% complete. "Pype has given us the opportunity to turn over the closeout package faster than our competition," Jewell began, "and much faster than we've ever done in the past."

The team blended Closeout's automated email follow-up tool with targeted manual campaigns through the platform to reach 88% completion in two weeks after implementation. The automated features within Closeout allowed the team to save a ton of time, keep closeout running smoothly when they were pulled away on other tasks, and collect retention monies faster.

HITT Repeats Success Using Pype Closeout

After seeing the many benefits of Pype Closeout, Chris Jewell elected to use the platform again on his next project. "The faster we can close a job out," explained Jewell, "the more we can focus on delivering the next job at a high level, and giving them a product to be proud of." He went on to share with us that his previous client reached out to him and told him "that we've set a record within their organization for how quickly we turned over the closeout package to them."

His APM on this project, Matt Zebell, added that "our documents are 17,000 pages. That's 17,000 pages we would have to dedicate our time to gathering, compiling, sorting, then putting in a format that's acceptable to the owner and the architect." He went on to explain that with Pype, "the time that was spent compiling those 17,000 documents was cut to half, if not a quarter of the time it would normally take. I would recommend Pype to anyone who wants to streamline their closeout process."